



541 Eastpark Court
Sandston, VA 23150
Phone: (804) 737-2191
Tidewater: (757) 624-9343
Fax: (804) 737-5797

Preventive Maintenance Agreement

Guardian Maintenance Program

This plan provides for a complete preventive maintenance inspection as outlined in the Manufacturer's Owner/Installation Manual(s) for the device(s) indicated on page 3.

Within sixty (60) business days of the execution of this agreement and its delivery to Mid-Atlantic Entry Systems, an initial inspection of the operators listed at the end of this agreement will be performed.

If Mid-Atlantic Entry Systems finds that the operators are serviceable, then it will service the operators as Set out above under *Guardian Preventive Maintenance Service*. No allowance is made for the cost of repair of any equipment. Parts are not included. In the event work is required on any operator in addition to routine service, the customer will be consulted by the technician or service manager before repairs are performed. Customers who have participated in the preventive maintenance program for at least six (6) months consecutively and have no invoices over thirty (30) days due, will be given a 10% discount on parts and labor (not to include quoted PM Service). Discount applies only to equipment listed in this agreement and only when agreement is current and active. All services performed by Mid-Atlantic Entry Systems will be during routine working hours (8:00 a.m. to 4:00 p.m. Monday - Friday, except holidays). Repairs and additional work performed beyond the routine preventive maintenance service will be billed at the current hourly rate. All parts are warranted for ninety (90) days and Mid-Atlantic Entry Systems shall have no liability whatsoever with respect to any defects therein. All labor performed by Mid-Atlantic Entry Systems is warranted for a period of thirty (30) days from the date of service or repair. All terms And conditions apply.



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Guardian Preventive Maintenance Agreement

Terms and Conditions

1. Service calls made outside of the preventive maintenance visits will be billed at normal service rates currently in effect with standard travel charges.
2. Terms of the agreement are void if the equipment is inoperative due to misuse or damage, which is, in our judgment, caused by other than normal use and service.
3. Mid-Atlantic Entry Systems shall not be liable for any fault or delay in performance hereunder caused by any contingency beyond our control such as, but not limited to, short or reduced supply of replacement parts or materials, strikes, unusually severe weather, war, or government restrictions.
4. Mid-Atlantic Entry Systems shall not be liable for any consequential or contingent damage such as loss of use of premises occasioned or arising out of failure of a component part of the equipment covered herein.
5. This agreement shall be void if the equipment, in our judgment, has been subject to misuse, negligence, accident, flood, fire, and lightning, and wind storm, vandalism, tampering, altered in any way or operated contrary to the manufacturer's recommendations. Also, this agreement shall not apply if the electrical components have been subject to voltages other than the range specified by the manufacturer.
6. This agreement does not include external power wiring, circuit breakers and disconnects supplying electrical service for the equipment.
7. This agreement does not cover any work or changes that might at some future date be required by government regulation codes or insurance company needs or requirements.
8. If repair or replacement is needed during the initial inspection, Mid-Atlantic Entry Systems will no longer be responsible for the equipment until after repairs or replacement authorized by the customer are completed. Mid-Atlantic Entry Systems is not responsible for the replacement cost of any equipment and reserves the right to advise the customer when their equipment is obsolete or non-repairable, at which time the contract is terminated until replacement is made. No inspection shall guarantee the condition of the equipment or eliminate obsolescence and normal wear.
9. The occurrence of any of the following without the consent of Mid-Atlantic Entry Systems will constitute default: (a) failure by the customer to make any payments due within thirty (30) days after it becomes due and payable. (b) Any alterations, additions, adjustments or repairs to covered equipment, by anyone other than Mid-Atlantic Entry Systems. (c) Breach by the customer of any terms of this agreement.
10. Customer will be notified of any increase in the per visit maintenance charge. Failure to withdraw from the agreement in writing will be considered as acceptance of the new rate and agreement renewal.
11. This agreement will run for a term of twelve (12) months and is automatically renewable yearly but may be terminated by either party at any time upon thirty (30) days written notice.
12. Revisions to this agreement will be applicable to previous agreements. Revisions, changes, or modifications to this agreement thereto are agreed to by both parties upon renewal of agreement.



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Preventive Maintenance Agreement

Guardian Preventive Maintenance Acceptance

Company: Site Location
Name:
Billing Address
Phone: Fax: Phone:
Site Contact: Site Phone:

Equipment:
Make / Model: Total number on site
Location / Description:
Make / Model: Total number on site
Location / Description:
Make / Model: Total number on site
Location / Description:

Preventive Maintenance every: Monthly Quarterly Semi-Annual

Total Price Each Visit:

Mid-Atlantic Entry Systems Approval:

I have read and understand the terms and conditions of this agreement as outlined on page 2 of this document.

Customer Acceptance:

Date:

**GUARDIAN PLAN INCLUDES 10% DISCOUNT ON SERVICE AND PARTS (MINIMUM QUARTERLY PM ON COMMERCIAL/GOVERNMENT SITES MINIMUM SEMI-ANNUAL ON RESIDENTIAL)