



DCJS# 11-2887

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Mid-Atlantic Entry Systems Installation Warranty

Who Is Covered?

All dealers and end users of new device/system installations are covered.

What Is Covered?

New Installations. For installation of entry devices/systems installed by Mid-Atlantic Entry Systems, this warranty covers defects in workmanship for all labor furnished by Mid-Atlantic Entry Systems as part of installing a device or system. The equipment manufacturers provide their own separate warranties to end users. Mid-Atlantic Entry Systems will correct any defective workmanship and, if a part is covered by the manufacturer's warranty, will repair or replace that defective part at no charge for parts or labor during the Mid-Atlantic Entry Systems warranty period. Warranty work is completed 7:30 AM – 4:00 PM, Monday through Friday, excluding holidays.

How Long?

The warranty is for 1 (one) year as long as the original end user owns the installed device/system. This warranty cannot be transferred. The warranty terminates if the original end user sells or no longer owns the installed system.

What Is Not Covered?

This warranty does not cover any materials or workmanship provided by anyone other than Mid-Atlantic Entry Systems employees or subcontractors. If anyone other than Mid-Atlantic Entry Systems works on any warranted device/system, then that device/system is no longer covered by the Mid-Atlantic Entry System warranty.

This warranty does not cover consequential or incidental damages due to the system under warranty being out of service until repairs can be complete.

This warranty does not cover the gate or its parts, unless provided by Mid-Atlantic Entry Systems. Gate operator adjustments or repairs completed as a result of gate failure or repair are not covered.

Limit adjustments due to changes in environmental conditions, site changes or gate adjustment repairs are not covered.

This warranty does not cover routine maintenance or problems caused by *user* error, gate failure, abuse, misuse or Acts of God.

ANY service work completed 4:00 PM to 7:30 AM, weekends and holidays is charged at the prevailing rate.

How to Get Service?

If you have a problem as an end user, you should call your installing dealer or the Mid-Atlantic Entry Systems Service Department. All customers requesting a service call for repair, preventive maintenance or warranty must have an account with Mid-Atlantic Entry Systems prior to dispatch of a service technician.

For required maintenance refer to your owner's manual included in this package.